

ORDER FORM 2016

For mail orders please complete and return to:

Saddlery Warehouse, PO Box 100-780, NSMC, Auckland, 0745 Fax orders: (09) 443 4982



Ride more, pay less!

Ordered by Mr/Mrs/Miss/Ms _____

First name _____ Surname _____

Street address/postal _____

Suburb _____

Town/ city _____

Phone no. _____

Email. _____

Method of payment



It is highly recommended that you do not send cash through the post. Saddlery Warehouse does not take responsibility for cash sent via post.

Mastercard Visa Amex Diners Farmacard

Card Holders Name _____

Card Acc No. _____ / _____ / _____ EXP _____

Cheque: Please make your cheques payable to: The Saddlery Warehouse.

Please ensure your name, address and phone number are on the back of your cheque.

Gift Voucher

Page	Description	Size	1st colour	2nd colour	Qty	Price

Freight

Very Small Nationwide: \$6

Small Nationwide: \$8

Medium Nationwide: \$12

Large North Island \$17*

Large South Island \$22*

*Price is per box, extra freight charges may apply for larger orders.

Please include appropriate freight charge in your order total.

If you are unsure of the freight charges, please call our freephone. All orders require correct freight payment before processing.



Total

HOW TO ORDER

Paying by credit card To make your phone order experience faster and smoother, please have your order and payment details ready BEFORE calling.

Paying by cheque If you're paying by cheque, please ensure your name, home phone number and address are on the back of your cheque. Please mail your cheque to: Saddlery Warehouse Ltd PO Box 100-780 N.S.M.C Auckland. It is important that we receive your cheque within 30 working days from your order placement (cancellation of your order is automatic after this time)

Mail orders Please complete the attached order form and mail it with your cheque or credit card details to Saddlery Warehouse PO Box 100-780 N.S.M.C Auckland

Internet orders To order on-line, simply visit our website and follow the instructions given.

Email orders If you wish to email us, our email address is sales@saddles.co.nz.

Fax orders Please complete the attached order form and fax to us any time 24 hours a day. Include your credit card details and fax it to us on (09) 443 4982.

Delivery and Availability Nationwide For more information on this, please call our freephone 0508 467 734. Delivery charges cover packaging, delivery and insurance. If you have any queries regarding postal charges, feel free to call our sales staff on 0508 467 734.

*Please note that items that are oversize may incur an extra freight charge.

TERMS & CONDITIONS

Availability The products listed in our catalogue are subject to availability. Stock levels vary from store to store.

We occasionally run out of colours and stock items, in which case we will notify you with the expected delivery date. Sometimes the photo shown in the catalogue is slightly different to the actual product. Stock permitting, most orders will be delivered within 10 working days. Occasionally due to volume of orders, delivery could take longer. If when you receive your order, you have items in the B/O column, this means we are out of stock of these items and we have put them on back order. Please advise our staff if you want to cancel the B/O items.

NOTE: At the time of taking your order we should have the goods in stock. However, due to the volume of orders and our major retail outlets, it is possible to have sold out by the time your order reaches despatch. Our staff will ring you should this happen.

Important notice when purchasing items at sales When attending a sale at the Saddlery Warehouse, please check all goods, docketts and receipts BEFORE leaving the venue. We are unable to amend or issue credits after the goods have been taken off the site.

Specials 1. Specials are available while stock last. 2. The Saddlery Warehouse reserves the right to substitute free items or alternatively discount the product if we cannot supply a free product. 3. We do not back order products on special or promotional lines.

Returns and exchanges We will gladly refund or exchange any items which you aren't satisfied with providing they are in original condition and returned within 14 days from receipt of goods with the original receipt or invoice. We will pay for return postage on any defective item, however should you not like the item you have ordered and you wish to exchange it, you will be responsible for postage. Defective items need to be returned so that they can be assessed. All items need a receipt as proof of purchase. Please choose DVDs & CD Roms carefully as we cannot accept returns on these products. Please note we use New Zealand Post for our deliveries and when returning goods New Zealand post should be used.

*When returning rugs for any reason, please make sure they are clean and dry.

Prices are subject to change without notice. All prices include GST. Quotations are valid for 30 DAYS from the date the cost of the goods was quoted.